



STANDARD TERMS AND CONDITIONS

WARRANTY

(for products from Martek Power's Abbott product lines)

Martek Power Inc. warrants each product manufactured by us, sold by us or our authorized agents, to be free from defects in material and workmanship, for the period states below for each product line. The Company shall, at its option, and as the Customer's and user's sole and exclusive remedy, issue a credit in the amount of the then applicable price of such product, or repair or replace any such product which is defective under the terms of the foregoing warranty, free of charge.

ALL OTHER EXPRESS, STATUTORY AND IMPLIED WARRANTIES, INCLUDING ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED. IN NO EVENT WILL THE COMPANY BE LIABLE FOR ANY INDIRECT, PUNITIVE, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGE IN CONNECTION WITH OR RELATED TO THE SALE OF PRODUCTS.

- I. Warranty of CB, PF, MW, NL, NH, NB, NW, HM and SM Series: CB, PF, MW, NL, NH, NB, NW, HM and SM Series are under a warranty period of three (3) years.
- II. Warranty of ALL OTHER MODELS: All other models are under a warranty period of one (1) year.

REPAIR

I. Repair of CB, PF, MW, NL, NH, NB, NW, HM and SM Series: CB, PF, MW, NL, NH, NB, NW, HM and SM Series converters are covered under a three (3) year warranty. During this warranty period Martek Power Inc. will repair or replace (at Martek Power Inc's discretion) all CB, PF, MW, NL, NH, NB, NW, HM and SM Series products found to be defective. CB, PF, MW, NL, NH, NB, NW, HM and SM Series converters which are out of warranty will be repaired only after customer has authorized quoted repair charges. Any Martek Power Inc. products over seven (7) years old from date of original shipment will not be serviced or repaired.

II. Repair of All other models: Martek Power Inc will repair products covered by our warranty. To return products a Return Material Authorization (RMA) number is required. Products beyond the warranty will be repaired only after customer has authorized quoted repair charges. Any Martek Power Inc. products over seven (7) years old from date of original shipment will not be serviced or repaired.

RMA

All returning goods must be accompanied by a Return Material Authorization (RMA) number. The RMA number must be clearly marked on the outside of the shipping carton. To receive an RMA number contact Martek Power Inc. at (310) 202-8820. Please be prepared with the correct model and serial number of the returning product. For out of warranty products a company purchase order will be required for processing.

EVALUATION CHARGES

All out of warranty products returned to Martek Power Inc are subject to a \$150.00 evaluation charge. If the returned product is found to be in need of repair, and these repairs are authorized the \$150.00 evaluation will be waived.

REPAIR CHARGES

Repair charges for all models are quoted per Martek Power Inc's published repair price list. The repair charges do not include any additional processing or testing fees (i.e. ESS testing).

SHIPPING CHARGES

All returning goods must have a Return Material Authorization (RMA) number marked on the carton. The number should be marked on a minimum of 2 sides of the carton, 3 inches (76mm) high, 6 inches (152mm) long. All goods must be shipped prepaid. Martek Power reserves the right to refuse all shipments received without a Return Material Authorization (RMA) number.

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